



To file a claim or for any questions regarding your voluntary benefits,  
Please call **Creative Worksite Solutions** toll free:  
**866.971.9715**

Please submit **all voluntary benefit claims** to Creative Worksite Solutions to ensure proper submission, monitoring and processing of your claim. Claims can be faxed to 843.971.9015 or emailed to:  
[customerservice@creativeworksitesolutions.com](mailto:customerservice@creativeworksitesolutions.com)

**\*\* The Allstate Accident, Transamerica Cancer & Critical Events plans have benefits that pay you for visiting the doctor. File for your office visit and/or wellness benefit today \*\***

**Allstate Accident** offers an **office visit** benefit of **\$50** for seeing a doctor, eye doctor or dentist. Individuals can file a max of 2 office visits per year while those with family coverage can file a max of 4 per year (2 per person max).

**\*\*Please send official documentation with the following information via fax: 843.971.9015 or email: [customerservice@creativeworksitesolutions.com](mailto:customerservice@creativeworksitesolutions.com)\*\***

- An **office visit** clearly stated on the bill or major medical EOB
- Date of service
- Providers name, phone number and address
- Policy holder's name, phone number and email address

**Transamerica Cancer & Critical Events** offer a **\$100 wellness benefit** for each covered person, per year. Wellness screenings include; mammogram, pap smear, psa blood test, triglycerides test, lipid panel, colonoscopy, and yearly physical for children. Wellness claims can be filed directly with Transamerica by calling 800.251.7254, option 2. You will need to provide the following:

- Policy number or social security number
- Date of birth
- Date and **type of screening**
- Providers name and phone number.

Please call **Creative Worksite Solutions** for all policy and claim questions at  
**866.971.9715**

